

### RESIDENTIAL AGED CARE ACROSS THE DISTRICT

Residents at Tumbarumba and Culcairn have all recently moved into new accommodation with similar facilities.

Here's some photos of what they are now enjoying at Culcairn Multipurpose Service.



### KEEP UP-TO-DATE

If you have any questions contact Health Services Manager, Kerry Menz on 6386 2200 or Michelle Cottrell-Smith on 0427 017 116.

Find more information about the project online:

[www.mps.health.nsw.gov.au/projects/harden](http://www.mps.health.nsw.gov.au/projects/harden)



## RESIDENTS & FAMILY update

The completion of the new Health Service building is edging closer and the contractor is putting the finishing touches to the facility starting with landscaping.

When construction is complete and the contractor hands over the building to us in late July, there will be a hospital operational commissioning period. This will be a busy few weeks as the team prepares for the Hospital to become fully operational.

The move into the new facility in early August will be undertaken over three days. Aged care residents will move in first, followed by the emergency, reception and inpatient unit on the second day and community health on the third day.

This newsletter contains lots of information about the forthcoming move into the residential aged care wing. If you have further questions please get in touch with Health Service Manager, Kerry Menz.

The current restrictions in place to manage the COVID-19 pandemic mean we have changed our approach to introducing residents and family to the facility. We will invite residents and family to tour the new facility in small groups. This will be an opportunity to see the bedrooms, living areas and outdoor space and to understand how to access the building easily.

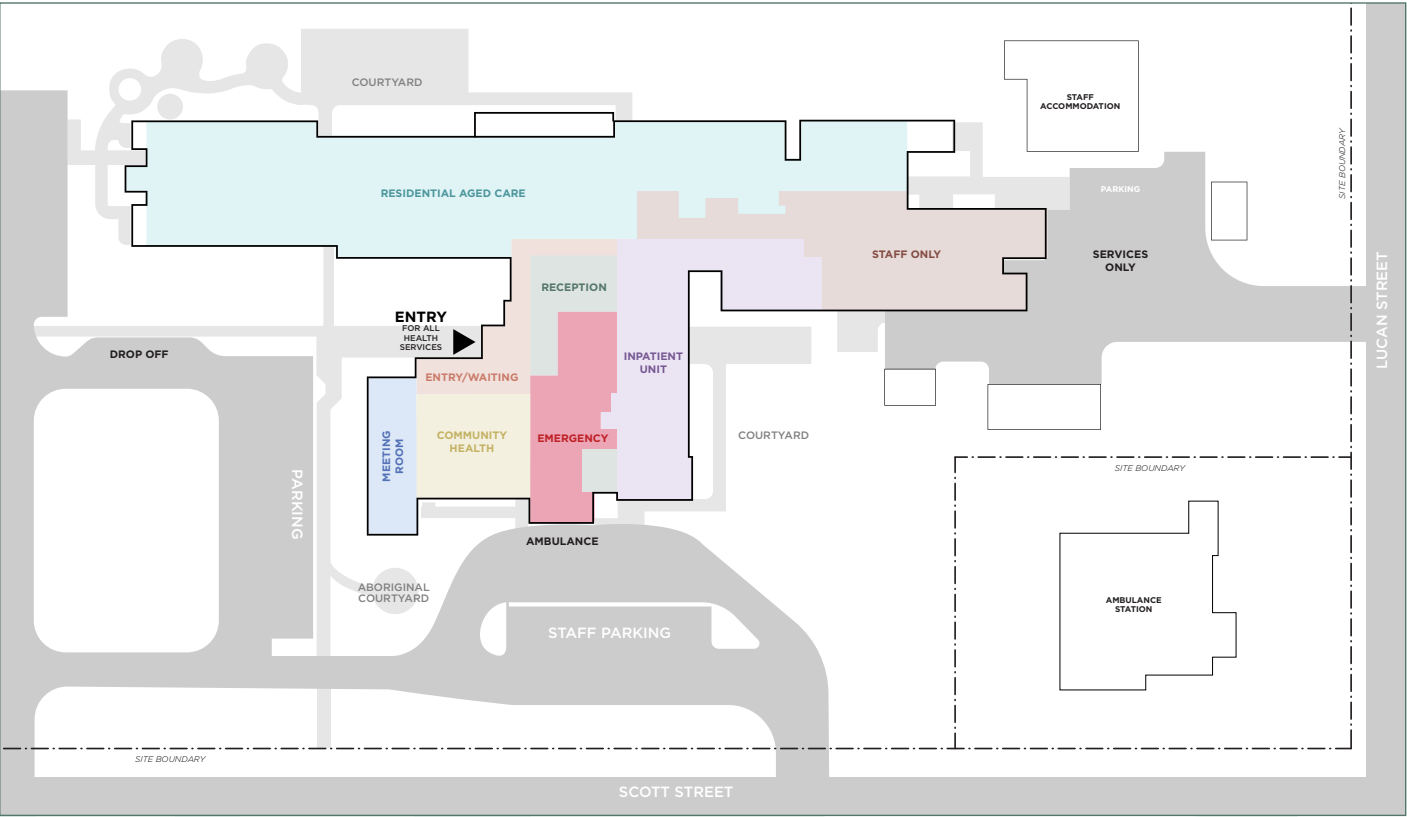
In the meantime, these photos offer a sneak peak of some of the construction action inside and out this month.

### TIMELINE

|                           |   |
|---------------------------|---|
| <b>20 JULY</b>            | New facility is handed over from Richard Crookes Constructions to Murrumbidgee Local Health District                  |
| <b>20 JULY - 2 AUGUST</b> | Preparation of new facility including installation of furniture and equipment and training and orientation for staff. |
| <b>21 JULY 2020</b>       | Resident and family visit new facility in small groups  |
| <b>3 AUGUST</b>           | Residents move into aged care facility  |
| <b>4 AUGUST</b>           | Emergency Department, Reception and Inpatient Unit move   |
| <b>5 AUGUST</b>           | Community Health move   |



Site layout and hospital department view



Progress in pictures



Resident bedroom



Entry and Reception



RAC resident bedroom wing

FREQUENTLY ASKED QUESTIONS

Where is the redevelopment of the Murrumburrah-Harden Health Service up to?

Work on the Health Service redevelopment project is in progress with the Health Service building scheduled to be operational in August.

How does this affect me?

We're currently working to determine a date for the residents to move in. At this stage the scheduled move in date for residents into the new facility is Monday 3 August.

What support will I be offered during the move process?

Additional staff will be rostered during the move, unpacking and settling in.

Can I choose my new room?

Rooms will be allocated by the clinical team based on the resident's current medical needs.

What will my new room be like?

All new bedrooms are single with ensuites and have been designed and constructed to current standards.

Who will pack my personal items?

Staff will assist residents to pack their belongings and also organise to relocate them. One family member for each resident is also invited to accompany residents on move day.

Can I take my personal furniture items to my new room?

The new resident rooms include key new furniture items such as a bed, bedside table, armchair, television, desk and chair, and built-in cupboards. Closer to the move date we will discuss with residents and families about the relocation of other personal items.

Will I have a phone and/or the internet in my new room?

Yes, data points are being installed in the new bedrooms. Telephones will be provided. Residents/families will need to organise their own personal phone/internet plan if you have a device requiring internet connectivity.

Will there be other changes?

We are working through some changes to the meal service. Meals will continue to be cooked on site but some may be served to you from the servery in the dining room or from the kitchen.

Will the laundry arrangements be the same?

Laundry services will be provided for residents at no cost.

What about my medications, will that change?

Your medications will be administered by the Enrolled Nurse or Registered Nurse. Medications will come from the local pharmacy, and all residents will be charged for their medications.

What can I expect on the move day?

- Staff will assist residents and their nominated family member on move day. All belongings will be packed up and moved with residents to their new room.
- Each resident will be allocated a 'move time' on the day of the move.
- All residents will move to their new rooms on the same day.
- A schedule for the day has been developed. We will discuss this with you in person.

What other works will happen on-site after the Health Service relocates into the new building?

Once the Health Service building is handed over to the Health District, the contractor will begin the next phase of works. This includes demolishing the old hospital, landscaping the outdoor spaces and building new staff accommodation units. Completion of the entire project is due in early 2021.

I HAVE MORE QUESTIONS

Is there someone I can speak to?

Yes, if you have further questions please contact **Health Services Manager Kerry Menz on 02 6386 2200 or Michelle Cottrell-Smith on 0427 017 116**. We acknowledge it is difficult for residents and families with the current restrictions in place. Please don't hesitate to contact us if you have concerns.